

COMMERCIAL 10-YEAR LIMITED WARRANTY FOR BROADLOOM CARPET

— Lifetime warranty on static control properties on all StaticSmart ESD floor covering products from Julie Industries —

Julie Industries, Inc. StaticSmart[™] ESD Broadloom Carpet is warranted for a period of one year from date of installation to be free of defects in material and workmanship, if installed, maintained, and used strictly in accordance with Julie Industries' written instructions. Instructions may be obtained from Julie Industries by writing:

**Julie Industries, Attention: Customer Service Manager,
355 Middlesex Ave, Wilmington, MA 01887.**

NOTIFICATION OF CLAIMS AGAINST WARRANTY

This warranty does not cover dissatisfaction, problems or damage due to installation or maintenance other than as recommended by Julie Industries. a five (5) days of discovery of any defect to:

Julie Industries

355 Middlesex Avenue
Wilmington, MA 01887
Attention: Manager, Warranty Claims
Telephone: 978-988-8802

Status of claims will be based on complete inspection of installation. All claims not submitted in writing and received by Julie Industries within the time period specified above shall be waived.

This Limited Warranty begins upon receipt of the material by the customer after the installation in accordance with Julie Industries' then current installation guidelines and continues for the warranty period set forth above as long as the product is maintained in accordance with Julie Industries' then current maintenance guidelines. Copies of the current installation and maintenance guidelines can be obtained from Julie Industries. This Limited Warranty covers the following elements and is subject to the following limitations:

WEAR

Julie Industries, Inc. warrants that its product will lose no more than 10% pile face fiber, by weight during the warranty period.

BACKING INTEGRITY/DELAMINATION

Julie Industries, Inc. warrants that the secondary backing of this product will not delaminate from the primary backing during the warranty period.

STATIC PROTECTION

Julie Industries, Inc. offers a lifetime warranty on the static control properties for this ESD floor covering product. That its StaticSmart ESD product will prevent electrostatic buildup in excess of 2.0 kV when tested using AATCC Test Method 134 at 20% RH and will meet the electrical resistance of 25,000 ohms minimum 10⁸ ohms maximum when tested according to NFPA99 and ESD S7.1 test methodology.

OBLIGATIONS OF WARRANTOR

Julie Industries, Inc. will, within thirty business days of receipt of a written claim under this limited warranty, designate a representative to inspect the product and evaluate the warranty claim.

Any portion of the StaticSmart ESD carpet not performing as stated will be repaired to conform to the warranty. If repair is not commercially practical, Julie Industries, Inc. may, at its option, replace the affected carpet or refund the proportional purchase price for the affected area. Carpet installed on stairs or in areas subject to pallet jacks, forklifts, or abnormal foot-traffic is excluded. Chair pads are required under roller caster chairs for this warranty to be in full effect. This warranty does not cover burns, cuts, fading, matting, pills, odor, soiling, staining, tears or damage due to improper installation or due to improper cleaning agents or methods. Incidental and consequential damages are not the responsibility of Julie Industries, Inc., and, to the extent permitted by law, are hereby excluded as to both property damage and personal liability. Replacement carpet will come only from current running-line standard performance products comparable to the warranted product.

LIMITATION OF LIABILITY

THE WARRANTY SET FORTH IN THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, AND JULIE INDUSTRIES, INC. DISCLAIMS ANY AND ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTY ARISING OUT OF A COURSE OF DEALING OR PERFORMANCE, CUSTOM OR USAGE IN THE TRADE. YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY DEFECT IN ANY PRODUCT SHALL BE THAT SET FORTH ABOVE IN THIS LIMITED WARRANTY.

IN NO EVENT SHALL JULIE INDUSTRIES, INC. BE LIABLE TO THE CUSTOMER, ITS EMPLOYEES OR AGENTS OR TO ANY OTHER THIRD PARTY FOR ANY INDIRECT, SPECIAL, EXEMPLARY, INCIDENTAL OR CONSEQUENTIAL DAMAGES, DAMAGE TO PERSONS OR PROPERTY ARISING OUT OF OR IN CONNECTION WITH THE PRODUCT OR SERVICES PROVIDED BY JULIE INDUSTRIES, INC.

THIS LIMITED WARRANTY, INSTALLATION INSTRUCTIONS AND MAINTENANCE INSTRUCTIONS ARE SUBJECT TO CHANGE. PLEASE CONTACT JULIE INDUSTRIES FOR LATEST VERSIONS. WARRANTY PERIODS COMMENCE ON THE DATE OF PURCHASE OF THE PRODUCT BY THE BUYER OR END USER WHICHEVER IS FIRST.

Julie Industries, Inc.

355 Middlesex Avenue, Wilmington, MA 01887, 978-988-8802, www.staticsmart.com