



StaticSmart™ Warranty

COMMERCIAL 10-YEAR LIMITED WARRANTY FOR BROADLOOM CARPET

— Lifetime warranty on static control properties on StaticSmart ESD Broadloom Carpet from Julie Industries —

Julie Industries, Inc. StaticSmart™ ESD Broadloom Carpet is warranted for a period of one year from date of installation to be free of defects in material and workmanship, if installed, maintained, and used strictly in accordance with Julie Industries written instructions. Instructions may be obtained from Julie Industries by writing: Julie Industries, Attention: Customer Service Manager, PO Box 153, North Reading, MA 01864.

This Limited Warranty covers the following elements and is subject to the following limitations:

Fiber: Abrasive Wear

Julie Industries, Inc. warrants that its product will lose no more than 10% pile face fiber, by weight during the warranty period. This warranty does not cover appearance retention, matting and crushing or normal appearance changes in high traffic areas.

Fiber: Stain Warranty

Julie Industries, Inc. warrants, for the duration of this warranty that carpet made exclusively with 100% Solution dyed nylon, will resist permanent stains caused by spills of all acid base substances.

Fiber: Colorfastness to Light and Atmospheric Contaminants Warranty

Julie Industries, Inc. warrants that carpet made with 100% Solution dyed nylon, when installed and maintained as recommended by Julie Industries, for indoor use only, will not display a significant change in color due to exposure to light or exposure to atmospheric contaminants (Ozone or Oxides of Nitrogen) for the warranty period.

Fiber: Static Protection

Julie Industries, Inc. warrants during the period that its StaticSmart ESD product will prevent electrostatic buildup in excess of 2.0 kV when tested using AATCC Test Method 134 at 20% RH and will meet the electrical resistance of 25,000 ohms minimum 10⁸ ohms maximum when tested according to NFPA99 and ESD S7.1 test methodology.

Backing: Integrity/Delamination

Julie Industries, Inc. warrants that the secondary backing of this product will not delaminate from the primary backing during the warranty period.

NOTIFICATION OF CLAIMS AGAINST WARRANTY

This warranty does not cover dissatisfaction, problems or damage due to installation or maintenance other than as recommended by Julie Industries. All claims under this warranty must be submitted, in writing, within five (5) days of discovery of any defect to:

Julie Industries

PO Box 153

North Reading, MA 01864

Attention: Manager, Warranty Claims

Telephone: 978-276-0820

Status of claims will be based on complete inspection of installation. All claims not submitted in writing and received by Julie Industries within the time period specified above shall be waived.

OBLIGATIONS OF WARRANTOR

Julie Industries, Inc. will, within thirty business days of receipt of a written claim under this limited warranty, designate a representative to inspect the product and evaluate the warranty claim. Any portion of the StaticSmart ESD carpet not performing as stated will be repaired to conform to the warranty. If repair is not commercially practical, Julie Industries may, at its option, replace the affected carpet or refund the proportional purchase price for the affected area. Carpet installed on stairs or in areas subject to pallet jacks, forklifts, or abnormal foot traffic is excluded. This warranty does not cover burns, cuts, fading, matting, pills, odor, soiling, staining, tears or damage due to improper installation or due to improper cleaning agents or methods. Incidental and consequential damages are not the responsibility of Julie Industries, Inc., and, to the extent permitted by law, are hereby excluded as to both property damage and personal liability. Replacement carpet will come only from current running-line standard performance products comparable to the warranted product.

See page 2 for Limitation of Liability.



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LIMITATION OF LIABILITY

THE WARRANTY SET FORTH IN THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, AND JULIE INDUSTRIES, INC. DISCLAIMS ANY AND ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTY ARISING OUT OF A COURSE OF DEALING OR PERFORMANCE, CUSTOM OR USAGE IN THE TRADE. YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY DEFECT IN ANY PRODUCT SHALL BE THAT SET FORTH ABOVE IN THIS LIMITED WARRANTY.

IN NO EVENT SHALL JULIE INDUSTRIES, INC. BE LIABLE TO THE CUSTOMER, ITS EMPLOYEES OR AGENTS OR TO ANY OTHER THIRD PARTY FOR ANY INDIRECT, SPECIAL, EXEMPLARY, INCIDENTAL OR CONSEQUENTIAL DAMAGES, DAMAGE TO PERSONS OR PROPERTY ARISING OUT OF OR IN CONNECTION WITH THE PRODUCT OR SERVICES PROVIDED BY JULIE INDUSTRIES, INC.

THIS LIMITED WARRANTY, INSTALLATION INSTRUCTIONS AND MAINTENANCE INSTRUCTIONS ARE SUBJECT TO CHANGE. PLEASE CONTACT JULIE INDUSTRIES FOR LATEST VERSIONS. WARRANTY PERIODS COMMENCE ON THE DATE OF PURCHASE OF THE PRODUCT BY THE BUYER OR END USER WHICHEVER IS FIRST.